Case study: Gabor-Granger





The Gabor-Granger Pricing Method determines the price elasticity of products and services. Developed by two economists, Andre Gabor and Clive Granger, it has been used since the 1960s. It is particularly useful when:

You want to get a directionally correct estimate for willingness to pay for the product

You want to find revenue-optimising price points

All the other components (or attributes) of the product or service are fixed and cannot be changed

You only want to look at your brand or SKU without considering competition



Disguised case study: Gabor-Granger for a books-on-demand provider

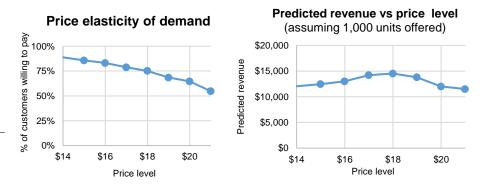


Business problem

- Book Co is a major books-on-demand provider in Egypt. Given intense competition in this market, Book Co would like to measure the value customer on book streaming over the Internet.
- As part of the strategy review, the insights team would like to test for non-paying users, competitors' users, and Book Co's paying users:
 - What is customers' willingness to pay?
 - What is the optimal price of subscription to maximize its revenue?

Outputs and outcomes

- Gabor-Granger confirmed the Price elasticity of demand and Predicted revenue vs. price level of Book Co's paying subscription for different segments
- The study provided agile and actionable insights to help Book Co understand customers' demand. For example, results suggest that the optimal price is \$17.99/month of subscription for its users



Research approach

- Book Co performed a Gabor-Granger test using Conjoint.ly
 platform and test eight price points for its paid subscription
- Respondents are book streaming users with predefined panel (33% 18-24y.o., 33% 25-33y.o., and 33% 34-55y.o.; 35% non-paying users, 35% competitors' users, and 30% Book Co's paying users)
- Data collection of 953 responses was completed in 3 days (38 hours) given the relative scope of the target audience
- Findings were immediately available upon completion of the project

Conjoint.ly Investment

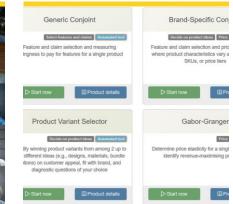
€7,217 Total cost

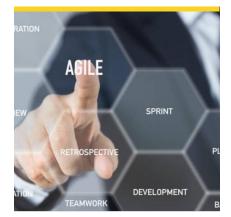
3 days Time to insight



Why Conjoint.ly









Trusted by insight departments of global brands

Conjoint.ly automated tools (Conjoint analysis, Claims Test, etc.) have been used by multiple projects from multiple countries.

We are cooperatively working together with several insights department of global brands

Specialisation in pricing and product research

We are focused on product and pricing research (i.e. we do not offer ad testing, shopper, other types of studies)

We support 10+ pricing projects every week (most of which are automated)

Agile service from automated platform to custom projects

We provide state-of-the art quality analytics for different types of service

From fully automated experiments on our platform to fully once-off custom projects of any complexity

Deep involvement support all through the process

Conjoint.ly provide reliable support all through the service

Quality support involves methodology explanation, interface guidance, result interpretation etc.

We also know data collection and can provide quality assured panel

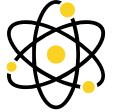


How Conjoint.ly works: We offer product and pricing research done faster, better, at a lower cost



Tools for specific research methods

Conjoint.ly offers managerfriendly tools for specific research methods that are trusted by leading companies around the world



Agency-quality results using marketing science

Our methods are thoroughly tested and rooted in marketing science, which means you get agency-quality results at a fraction of the cost and time investment

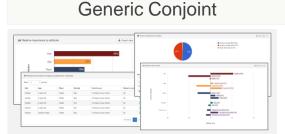


We enjoy providing support to our users

Importantly, **we enjoy providing support to our users** to ensure your studies meet your research and business needs



Outputs of automated tools: <u>Log onto Conjoint.ly</u> to explore example interactive reports



 Importance of features, attributes, willingness to pay, simulations, etc.

Predictive Product Test

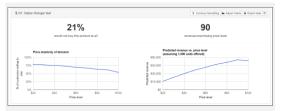
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Predictions, consensus history, rationales



• Preference for brands and features, simulations, etc.

Gabor-Granger



 Price elasticity curves, optimal prices

Claims Test

 Preference and diagnostics, Passport of a claim, TURF analysis, etc.

Van Westendorp



Acceptable price ranges

All outputs come online and in Excel, segmentable by respondent attributes



How Conjoint.ly works: Regardless of mode of engagement, we work in an agile fashion

"Working with Conjoint.ly was a truly agile experience. Mondelez used the platform for an important PPA project for one of our core product lines. The expertise gave us the confidence to **make several critical product decisions** for the business.

> Shopper Insights Lead, Mondelez International Melbourne, Australia

Automated solutions

- Manager-friendly tools and intuitive online reports
- - Automated DIY research process (design, sampling and analysis)
- **Costs**: Licence + sample (or BYO respondents)



Timeframe: 5 hours to 2 weeks



Expert support readily available

Custom projects

Decision-ready reports



- Research process fully managed by us
- Costs: Labour + sample (or BYO respondents)



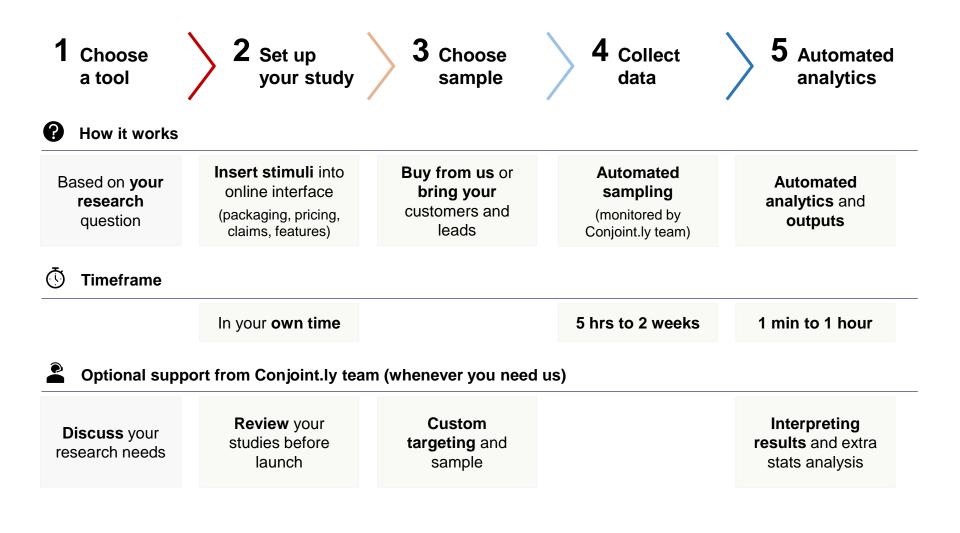
Timeframe: 5 days to 3 weeks



Expert support readily available



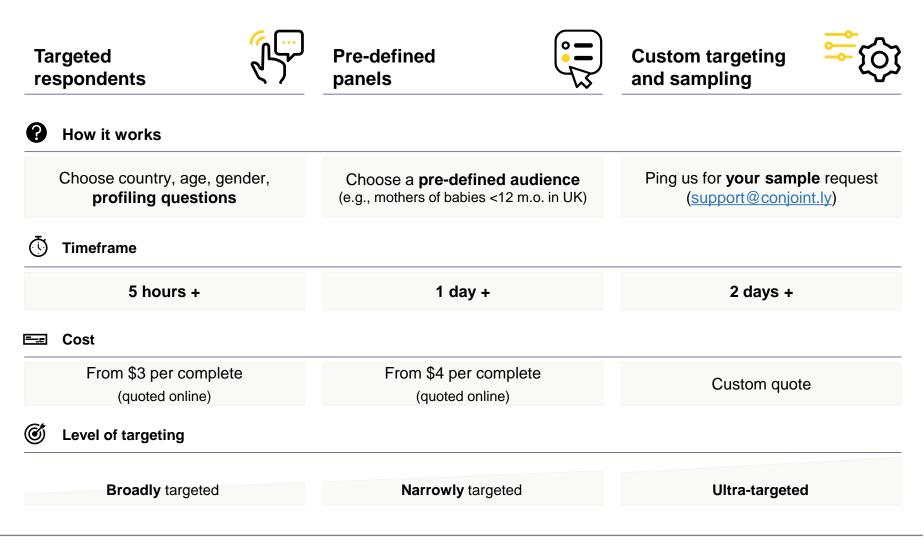
How Conjoint.ly works: Timeline of a project





Panel sampling with Conjoint.ly:

Three ways Conjoint.ly can help source respondents





How Conjoint.ly works: We will employ state-of-the-art statistical methods

We use the most appropriate state-of-the-art techniques by default, not as an extra service



- Efficient and optimal experimental design, confirmed through multiple runs of simulation tests to validate sufficiency of design and optimise sample size
- Non-trivial randomisation in presentation of options to the respondents to remove confounding effects
- Hierarchical Bayesian estimation of individual-level preferences for accurate prediction of market shares

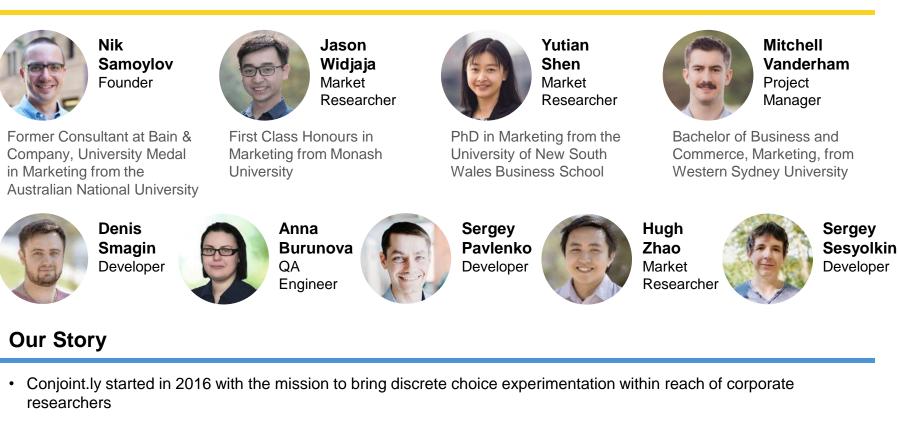
We lead the way in ensuring response quality in choice studies

- As developers of a survey platform, we care deeply for respondent experience and mobile-readiness
- We are ruthless and fearless advocates for response quality and we only use quality responses in our analysis, which has material implications for analytical outcomes



How Conjoint.ly works: Our team has supported hundreds of projects since 2016

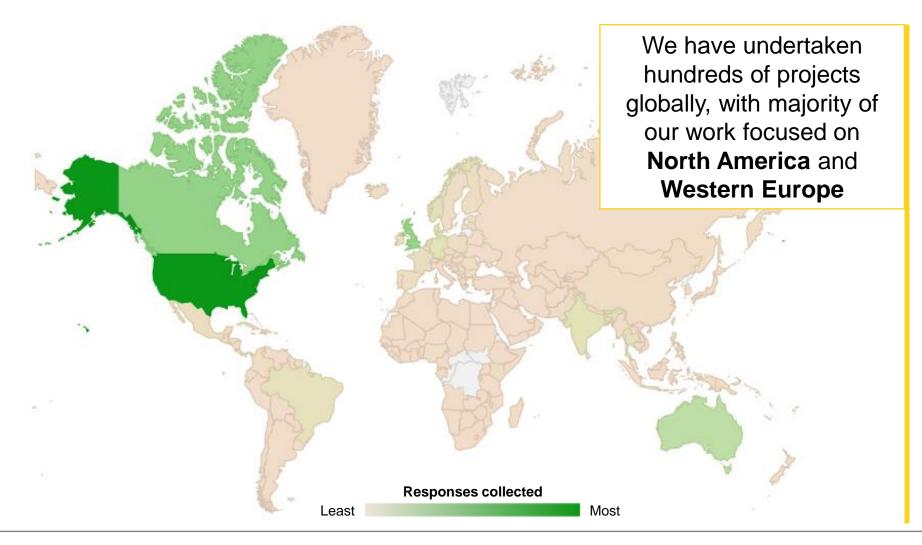
Our Team



- Since then, we have embarked on a bigger journey of simplifying advanced research methods and helping insights managers make the most out of their research investment
- Conjoint.ly has a strong roadmap for 2020 with a number of product and pricing methods in development



Geography of previous engagements





Our experience: Some of our notable custom projects

We helped a **major shoe manufacturer** understand optimal pricing and importance of features for a shoe-subscription service

Method: Brand-Specific Conjoint

We helped a motor brand to identify optimal pricing scenarios for newer car models

Method: Brand-Specific Conjoint

We helped a major CPG to understand cross-country optimal launch scenarios for organic dairy-based product

Method: Brand-Specific Conjoint

We helped a **large supplier of ingredients for CPG brands** measure willingness to pay for their ingredients and justify value to buyers

Method: Various modules

We helped *Mondelēz International*, Cadbury brand to understand preference for **pack** and **price tradeoffs** for their confectionery product line

Method: Brand-Specific Conjoint

We helped a Fortune 100 manufacturer understand optimal pricing and importance of features for a high-output machinery

Method: Brand-Specific Conjoint

We helped a **major CPG company** to identify **winning claims and** combination for an organic dairy-based product

Method: Claims Test

We helped an US telecommunications company to identify optimal bundling options for a home-based product

Method: Brand-Specific Conjoint

We helped a hygiene product manufacturer understand promotional and pricing strategy for a NPD

Method: Brand-Specific Conjoint

Next steps



Explore example outputs



Schedule a call with us



Ask us some questions

Log onto <u>Conjoint.ly</u> to explore example interactive outputs Receive a demo or discuss an upcoming project: <u>www.conjoint.ly/</u> <u>consultation</u> Any questions? Happy to answer on support@conjoint.ly



