# Case study: Brand-Price Trade-Off (BPTO)





### **Brand-Price Trade-Off (BPTO)**

**BPTO** is a specialised tool that helps answer pricing questions for consumer goods in a competitive context, such as:

How will revenue, profitability, and market volume perform after launching a **new product** at a specific price point?

How will revenue, profitability, and market volume perform after **re-pricing an existing product?** 

Where will the NPD **source volume** from (cannibalise your other products or take share from competition)?

What is the effect of awareness and advertising on the adoption of new concepts?

# Disguised case study: BPTO for new soft drink flavours



#### **Business problem**

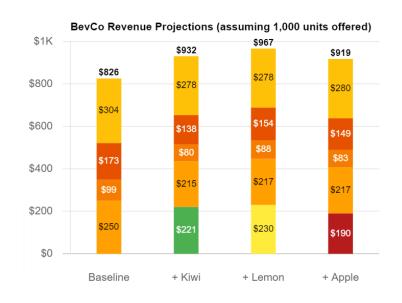
- BevCo is a beverage manufacturer producing fruit flavoured soft drinks. BevCo's production want to release a new flavour to increase their market share. Given the large investment required to launch a new flavour, BevCo would like to know which of three potential flavours has the greatest market potential.
- Looking for quality and agile results, BevCo approached Conjoint.ly for a BPTO project.

#### Research approach

- BevCo performed BPTO using the Conjoint.ly platform and tested 13 SKUS, including BevCo's current SKUs, current competitor SKUs, and their proposed NPD SKUs.
- Data collection of the 200 responses was completed in 8 hours given the relative scope of the target audience.
- Findings were immediately available upon completion of the project.
- At the request of BevCo, the Conjoint.ly team reviewed the study before launch.

#### **Outputs and outcomes**

- BPTO found that Lemon is the NPD with the highest revenue potential and preference share before and after its adcept was shown.
- The study provided agile and actionable insights to help BevCo decide which flavours were most preferred by their consumers.
- BevCo proceeded to launch Conjoint.ly Lemon following further product development and testing.





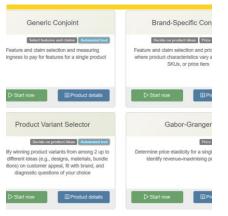
### Why Conjoint.ly



# Trusted by insight departments of global brands

Conjoint.ly automated tools (Conjoint analysis, Claims Test, etc.) have been used by multiple projects from multiple countries.

We are cooperatively working together with several insights department of global brands



# Specialisation in pricing and product research

We are focused on product and pricing research (i.e. we do not offer ad testing, shopper, other types of studies)

We support 10+ pricing projects every week (most of which are automated)



# Agile service from automated platform to custom projects

We provide state-of-the art quality analytics for different types of service

From fully automated experiments on our platform to fully once-off custom projects of any complexity



# Deep involvement support all through the process

Conjoint.ly provide reliable support all through the service

Quality support involves methodology explanation, interface guidance, result interpretation etc.

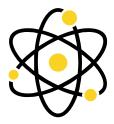
We also know data collection and can provide quality assured panel

# How Conjoint.ly works: We offer product and pricing research done faster, better, at a lower cost



Tools for specific research methods

Conjoint.ly offers managerfriendly tools for specific research methods that are trusted by leading companies around the world



Agency-quality results using marketing science

Our methods are thoroughly tested and rooted in marketing science, which means you get agency-quality results at a fraction of the cost and time investment



We enjoy providing support to our users

Importantly, we enjoy providing support to our users to ensure your studies meet your research and business needs

# Outputs of automated tools: Log onto Conjoint.ly to explore example interactive reports

#### Generic Conjoint



 Importance of features, attributes, willingness to pay, simulations, etc.

#### **Predictive Product Test**



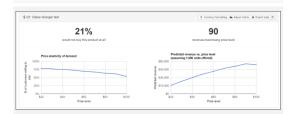
 Predictions, consensus history, rationales

#### **Brand-Specific Conjoint**



Preference for brands and features, simulations, etc.

#### Gabor-Granger



 Price elasticity curves, optimal prices

#### Claims Test



 Preference and diagnostics, Passport of a claim, TURF analysis, etc.

#### Van Westendorp



Acceptable price ranges

All outputs come online and in Excel, segmentable by respondent attributes

# How Conjoint.ly works: Regardless of mode of engagement, we work in an agile fashion



"Working with Conjoint.ly was a **truly agile experience**. Mondelez used the platform for an important PPA project for one of our core product lines. The expertise gave us the confidence to **make several critical product decisions** for the business.

Shopper Insights Lead, Mondelez International Melbourne, Australia

#### **Automated solutions**



**Manager-friendly tools** and intuitive online reports



Automated DIY research process (design, sampling and analysis)



Costs: Licence + sample (or BYO respondents)



Timeframe: 5 hours to 2 weeks



Expert support readily available

#### **Custom projects**



**Decision-ready reports** 



Research process fully managed by us



Costs: Labour + sample (or BYO respondents)



Timeframe: 5 days to 3 weeks



Expert support readily available

### **How Conjoint.ly works:**

### Timeline of a project









How it works

Based on your research question

**Insert stimuli** into online interface (packaging, pricing, claims, features)

Buy from us or bring your customers and leads

Automated sampling

(monitored by Conjoint.ly team)

Automated analytics and outputs

**Timeframe** 

In your own time

5 hrs to 2 weeks

1 min to 1 hour

Optional support from Conjoint.ly team (whenever you need us)

**Discuss** your research needs

**Review** your studies before launch

Custom targeting and sample

Interpreting results and extra stats analysis

## Panel sampling with Conjoint.ly:

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### Three ways Conjoint.ly can help source respondents

	rgeted spondents	Pre-defined panels	Custom targeting and sampling
8	How it works		
	Choose country, age, gender, profiling questions	Choose a <b>pre-defined audience</b> (e.g., mothers of babies <12 m.o. in UK)	Ping us for <b>your sample</b> request (support@conjoint.ly)
<u></u>	Timeframe		
	5 hours +	1 day +	2 days +
=	Cost		
	From \$3 per complete (quoted online)	From \$4 per complete (quoted online)	Custom quote
<b>©</b>	Level of targeting		
	Broadly targeted	Narrowly targeted	Ultra-targeted

# **How Conjoint.ly works:** We will employ state-of-the-art statistical methods

We use the most appropriate state-of-the-art techniques by default, not as an extra service



We lead the way in ensuring response quality in choice studies



- Efficient and optimal experimental design, confirmed through multiple runs of simulation tests to validate sufficiency of design and optimise sample size
- Non-trivial randomisation in presentation of options to the respondents to remove confounding effects
- Hierarchical Bayesian estimation of individual-level preferences for accurate prediction of market shares

- As developers of a survey platform, we care deeply for respondent experience and mobile-readiness
- We are ruthless and fearless advocates for response quality and we only use quality responses in our analysis, which has material implications for analytical outcomes

### How Conjoint.ly works: Our team has supported hundreds of projects since 2016

#### **Our Team**



Nik Samovlov Founder



Jason Widjaja Market Researcher



Yutian Shen Market Researcher



**Hugh Zhao** Market Researcher



Kirill Zaitsev Market Researcher



Harrigan Davenport Market Researcher



Edward Teh Researcher Assistant



Joslyn Chov Researcher Assistant



**Denis Smagin** Head Developer



Anna Burunova **QA** Engineer



Sergev Paylenko Developer



Sergey Sesyolkin Developer



Igor Pavlichenko Developer



**Alexey Nikitin** Developer



Viktor Dergach Developer



Maksim Kutishchev Front end Developer



Nicole Teh Director of Strategic **Partnerships** 



Catherine Chipeta Content Creator



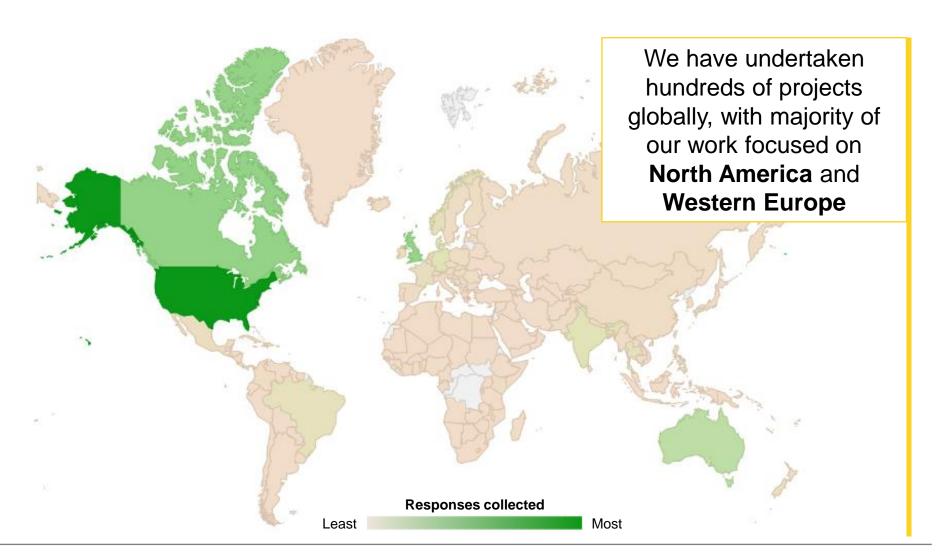
Aleksev Kornilov Marketing Manager



Mitchell Vanderham Project Manager

- Conjoint.ly started in 2016 with the mission to bring discrete choice experimentation within reach of corporate researchers
- Since then, we have embarked on a bigger journey of simplifying advanced research methods and helping insights managers make the most out of their research investment
- Conjoint.ly has a strong roadmap for 2020 with a number of product and pricing methods in development

## **Geography of previous engagements**



### Our experience:

### Some of our notable custom projects

